

**ACCESS TO  
ONLINE INFORMATION  
AND SERVICES  
ROUND-THE-CLOCK**



Services  
24x7  
email  
applications



**GOVERNMENT WEB PORTAL**

**[www.gov.mu](http://www.gov.mu)**

*hosted by*

**GOVERNMENT ONLINE CENTRE**

# GOVERNMENT ONLINE CENTRE

The Government Online Centre (GOC) is a centralised data centre which supports e-Government initiatives. Located on the 5<sup>th</sup> floor of the Ebène Cyber Tower, it is equipped with state-of-the-art IT infrastructure.

The GOC hosts the Government Web Portal (GWP), which provides secure online Government services round-the-clock. It also provides Internet access and email facilities to employees of Ministries and Departments, offers website publishing and hosting services and hosts the common and back-office applications of Ministries and Departments such as Registry, Stores and Personnel systems.

As a common platform for Ministries and Departments, the GOC enables the optimisation of IT investment in the public sector.





## **GOVERNMENT WEB PORTAL** **([www.gov.mu](http://www.gov.mu))**

The Government Web Portal (GWP) is a one-stop-shop providing comprehensive information and enabling online applications on a 24x7 basis in a user-friendly manner. The GWP consists of a homepage and four sub-portals, namely, Citizen, Government, Non-Citizen and Business.

### **➔ The Government Sub-Portal** **(<http://publicsector.gov.mu>)**

The Government sub-portal is a window providing up-to-date information on the Government services to the public. It is also the common platform enabling Government employees to communicate and interact among themselves.

### **➔ The Business Sub-Portal** **(<http://business.gov.mu>)**

The Business sub-portal offers tailor-made information on the business environment in Mauritius. It also provides the business community with a wide range of services, thus encouraging meaningful interactions between businesses and the Government.





## ➔ **The Citizen Sub-Portal** (<http://citizen.gov.mu>)

The Citizen sub-portal is a gateway providing up-to-date information and delivering a wide range of public services to the citizens.

The Citizen sub-portal enables:

- online applications for a number of services, namely, lump sums, learner's driving licences, scholarships, vacancies at the Public Service Commission (PSC) and work permits;
- citizens to be kept abreast of the latest developments in Mauritius; and
- a faster delivery of Government services.

## ➔ **The Non-Citizen Sub-Portal** (<http://noncitizen.gov.mu>)

The Non-Citizen sub-portal is a platform which provides comprehensive and updated information to non-citizens and allows for interactions with the Government. It provides tailor-made information and services to tourists, non-residents, potential investors and foreign students, amongst others.

## ONLINE APPLICATIONS AND eSERVICES

The Government Web Portal has a dedicated eServices section for online applications.

This eServices section enables the submission of online applications, the receipt of online acknowledgements and the online tracking of the status of applications, amongst others.

The eServices section enables online applications for:

- ➔ Lump Sums to the Ministry of Social Security, National Solidarity and Senior Citizens Welfare and Reform Institutions;
- ➔ Learner's Driving Licences to the Traffic Branch Section of the Police Force;
- ➔ Scholarships to the Scholarships Section of the Ministry of Education and Scientific Research;
- ➔ Vacancies advertised by the Public Service Commission (PSC); and
- ➔ Work Permits to the Employment Division of the Ministry of Labour, Industrial Relations and Employment.





## **NATIONAL COMPUTER BOARD**

7th Floor, Stratton Court,  
La Poudrière Street,  
Port Louis, Mauritius  
Tel: (230) 210 5520  
Fax: (230) 212 4240  
Email: [ncb01@ncb.intnet.mu](mailto:ncb01@ncb.intnet.mu)  
**[www.ncb.mu](http://www.ncb.mu)**

## **GOVERNMENT ONLINE CENTRE**

Module 05B4, 5th Floor,  
Cyber Tower, Ebène Cybercity,  
Rose Hill, Mauritius  
Tel: (230) 454 9955  
Fax: (230) 466 9840  
Email: [goc@mail.gov.mu](mailto:goc@mail.gov.mu)

